

# Three Shires Medical Practice THREE SHIRES G.P. PATIENT SURVEY 2018

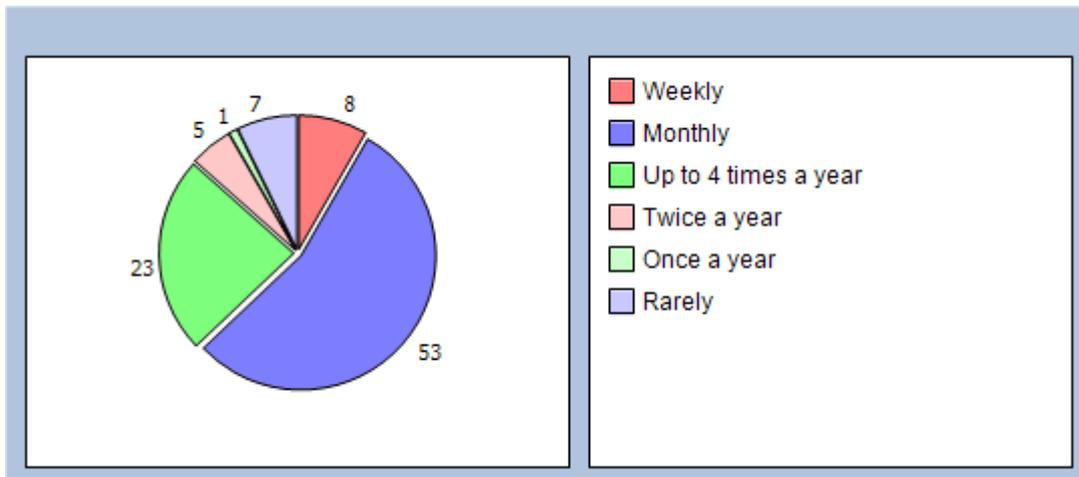
Number of Responses: 119

## THREE SHIRES G.P. PRACTICE PATIENT SURVEY 2018

Three Shires GP practices have formed a new Patient Participation Group (PPG) Our aims are to advise and influence the Practice from a patient perspective, put forward ideas and suggestions from patients to develop the Practice and improve communication between the Practice and patients. PPGs often organise health events, signpost patients to support and help set up services such as support groups, befriending and volunteer transport. Please could you help us to do this by filling in this form. If you are filling it in for another patient please complete it from their point of view.

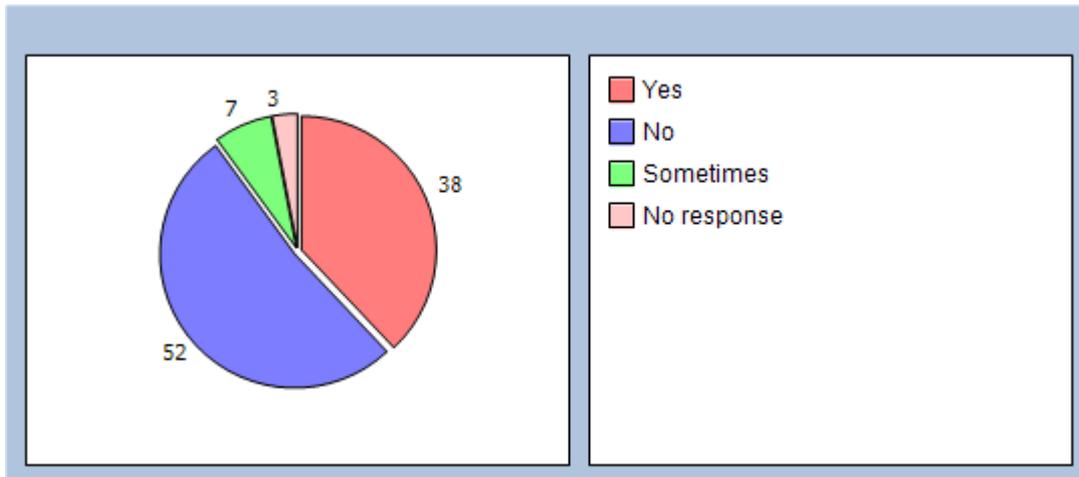
### How often do you use your Practice's services?

Daily **0%**  
Weekly **8%**  
Monthly **53%**  
Up to 4 times a year **23%**  
Twice a year **5%**  
Once a year **1%**  
Rarely **7%**



### Do you use the Practice Website / Patient Access to book appointments or order repeat prescriptions?

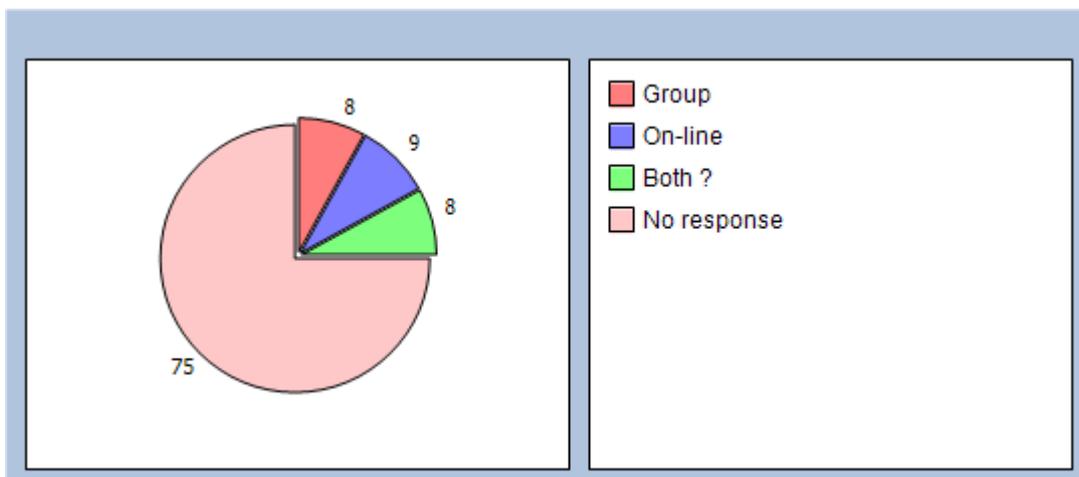
Yes **38%**  
No **52%**  
Sometimes **7%**  
No response **3%**



If you (or your child or someone you care for) has a long-term condition, would you like to attend a group or belong to an on-line forum for mutual support? If so, which condition?

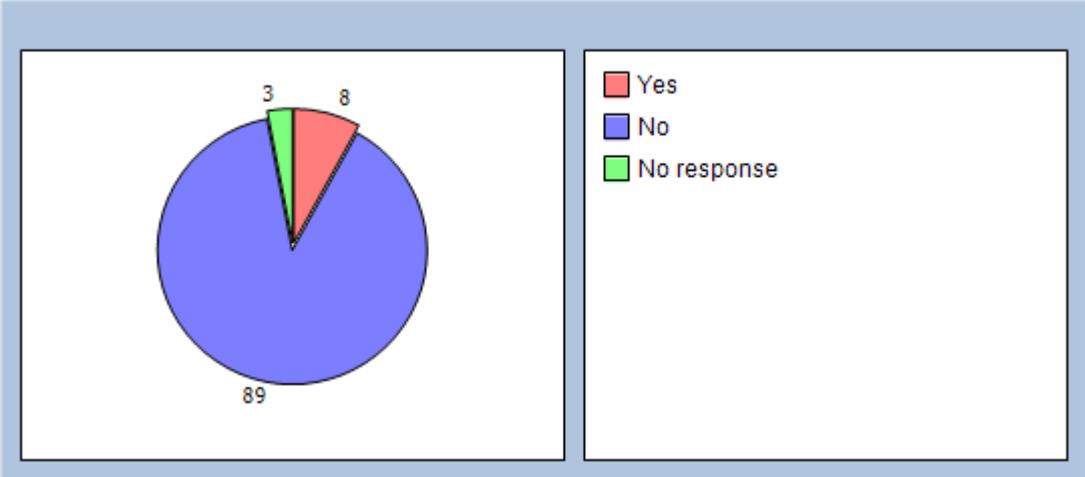
- Diabetes **5%**
- High blood pressure **7%**
- Arthritis **8%**
- Asthma/COPD **5%**
- CFS/ME **0%**
- Other (please specify) **6%**

- Group **8%**
- On-line **9%**
- Both ? **8%**
- No response **75%**



Do you look after someone else, who couldn't manage without your help?

- Yes **8%**
- No **89%**
- No response **3%**

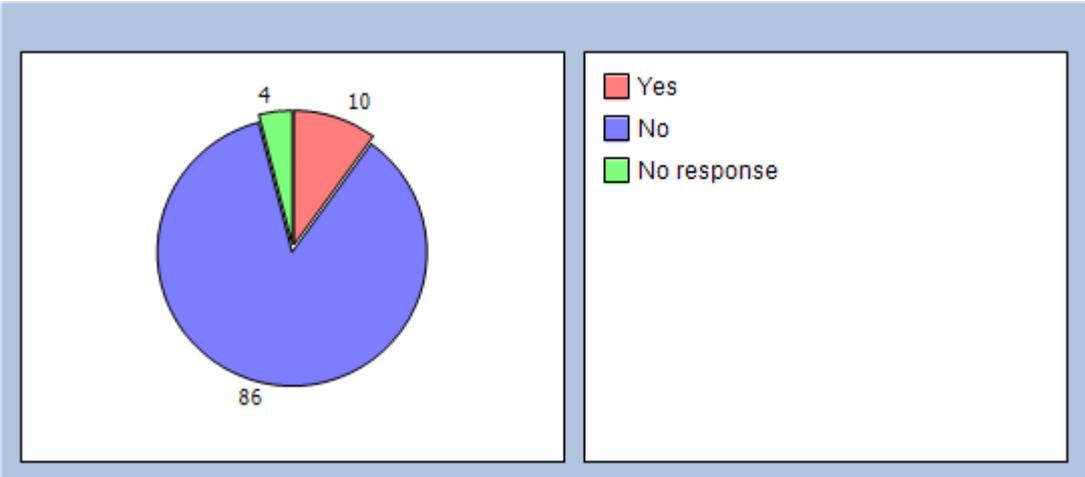


If yes, please give your contact details at the end of this questionnaire so that we can contact you with information and support.

**Would you be interested in a befriending (telephone or visit) or Good Neighbour / LINK scheme? (i.e. someone to telephone or visit you?)**

(If yes, please give your contact details at the end of this questionnaire)

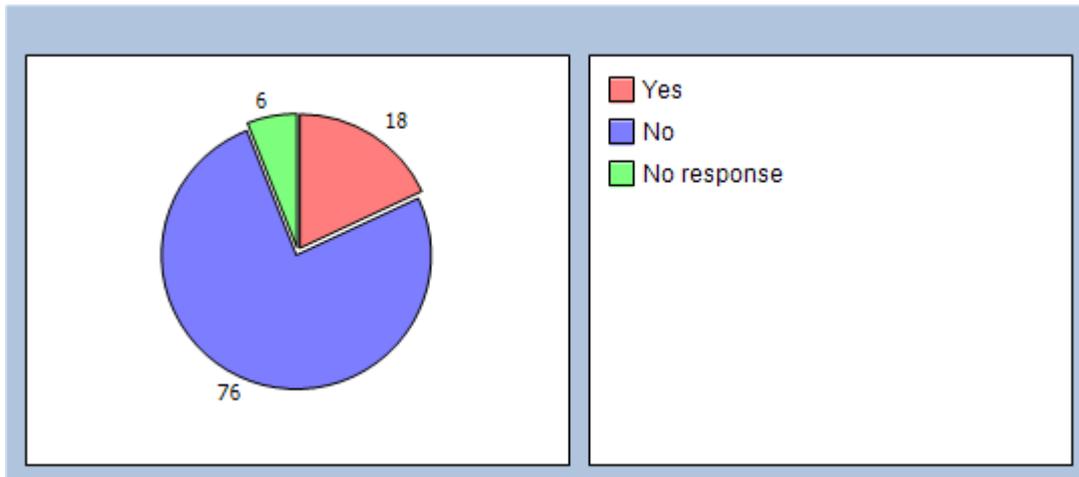
Yes **10%**  
 No **86%**  
 No response **4%**



**Would you be interested in volunteering for such a scheme?**

(If yes, please give your contact details at the end of this questionnaire)

Yes **18%**  
 No **76%**  
 No response **6%**



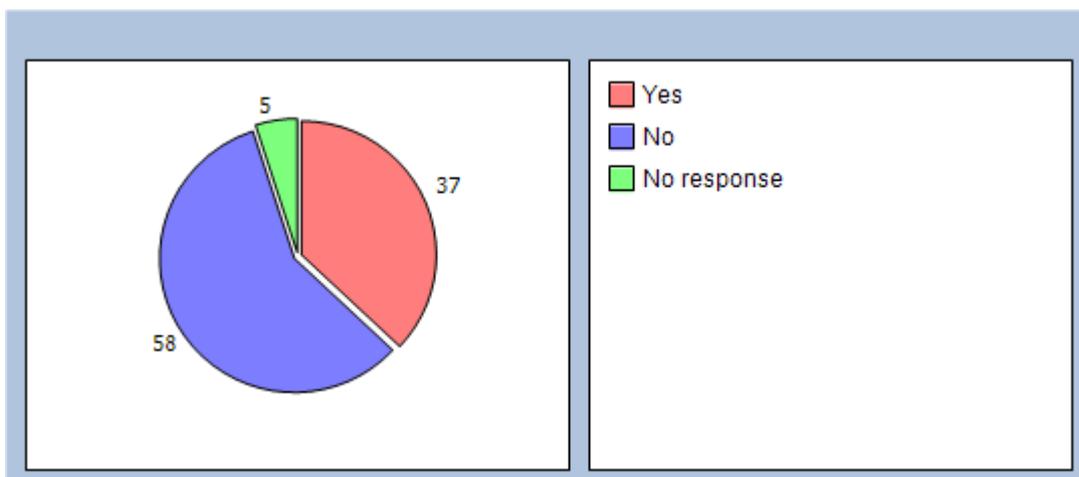
Would you be interested in being a member of an email (i.e. virtual) group that could contact you from time to time to ask for your views on particular issues?

(If yes, please give your contact details at the end of this questionnaire)

Yes **37%**

No **58%**

No response **5%**

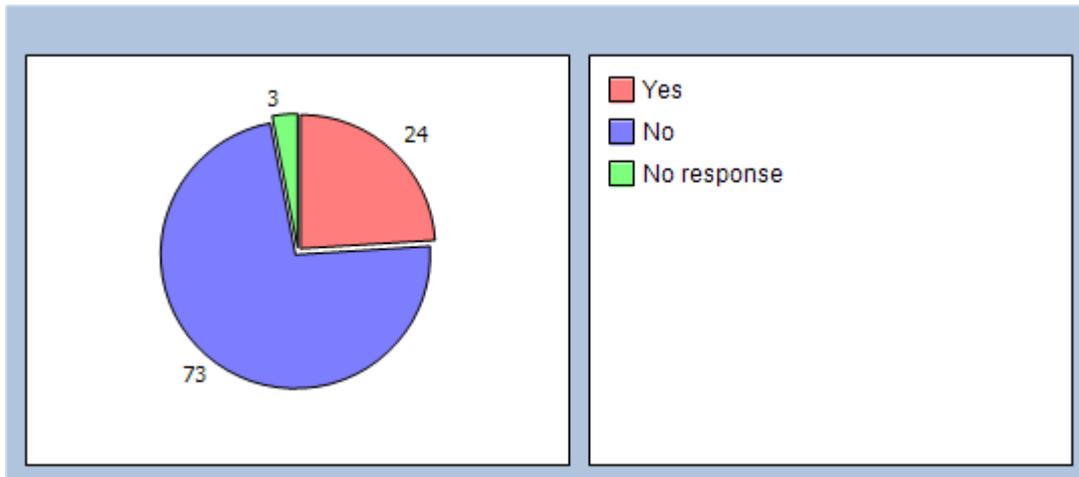


Would you find a volunteer hospital transport scheme helpful?

Yes **24%**

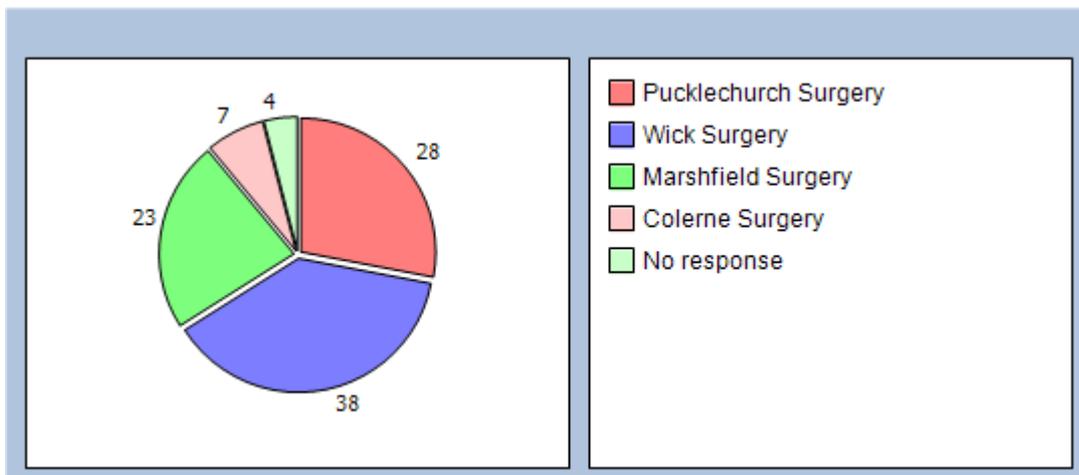
No **73%**

No response **3%**



### Which surgery are you registered with?

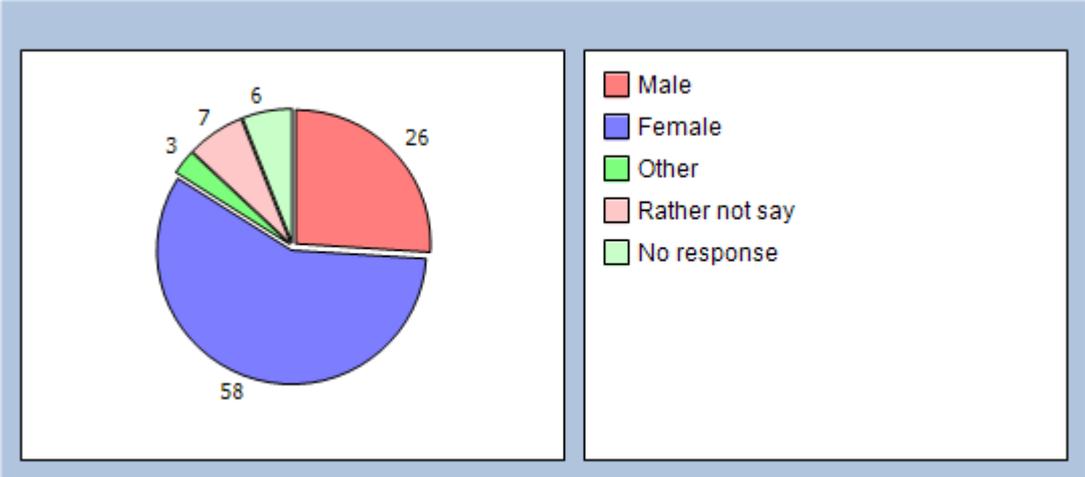
Pucklechurch Surgery **28%**  
 Wick Surgery **38%**  
 Marshfield Surgery **23%**  
 Colerne Surgery **7%**  
 No response **4%**



### Demographics

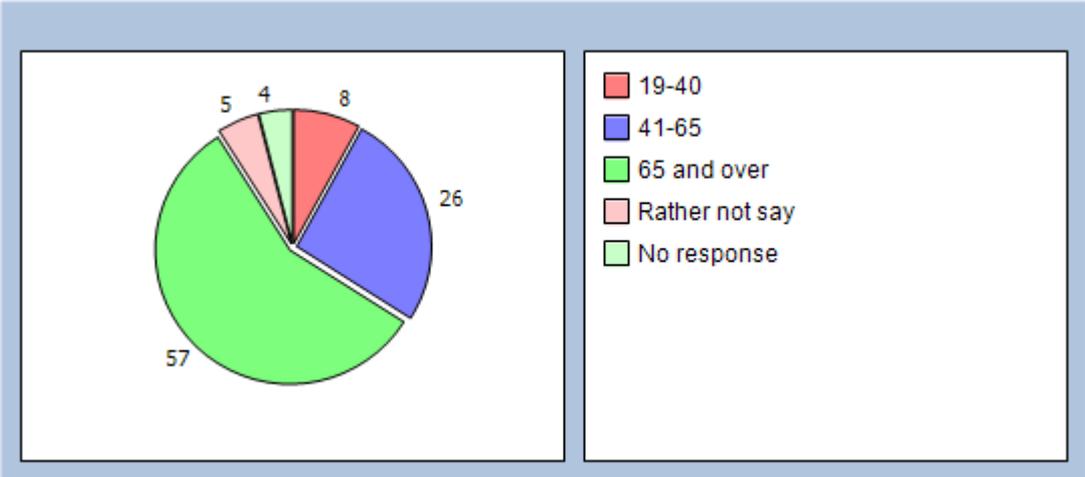
#### Are you

Male **26%**  
 Female **58%**  
 Other **3%**  
 Rather not say **7%**  
 No response **6%**



**Age**

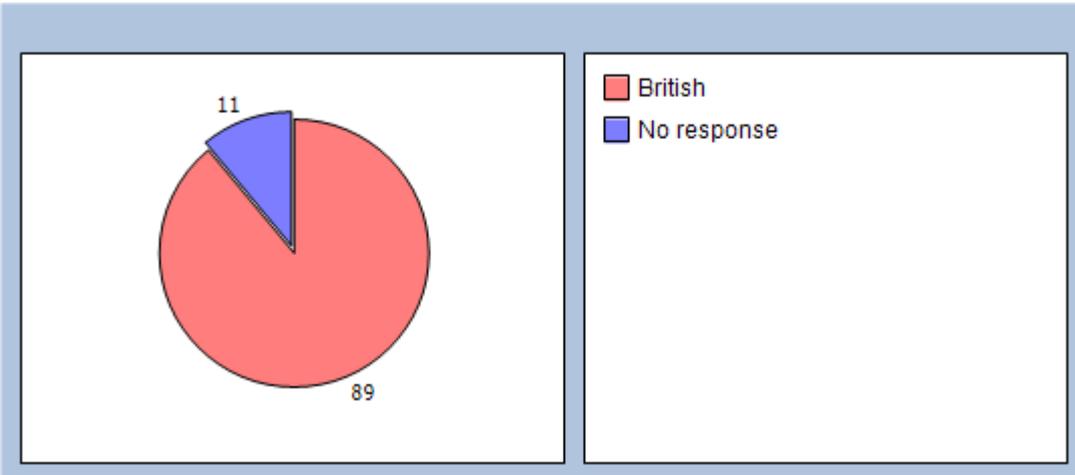
Under 18 **0%**  
 19-40 **8%**  
 41-65 **26%**  
 65 and over **57%**  
 Rather not say **5%**  
 No response **4%**



**Ethnicity**

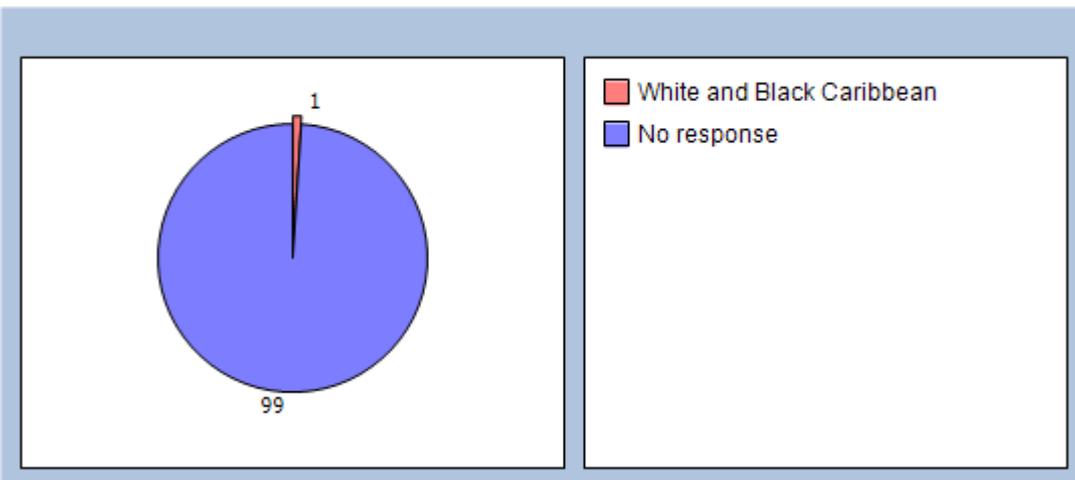
**White**

British **89%**  
 Irish **0%**  
 Any other White background **0%**  
 No response **11%**



**Mixed**

White and Black Caribbean **1%**  
 White and Black African **0%**  
 White and Asian **0%**  
 Any other Mixed background **0%**  
 No response **99%**



**Asian or Asian British**

Indian **0%**  
 Pakistani **0%**  
 Bangladeshi **0%**  
 Any other Asian background. **0%**  
 No response **100%**

**Black or Black British**

Caribbean **0%**  
 African **0%**  
 Any other Black background **0%**  
 No response **100%**

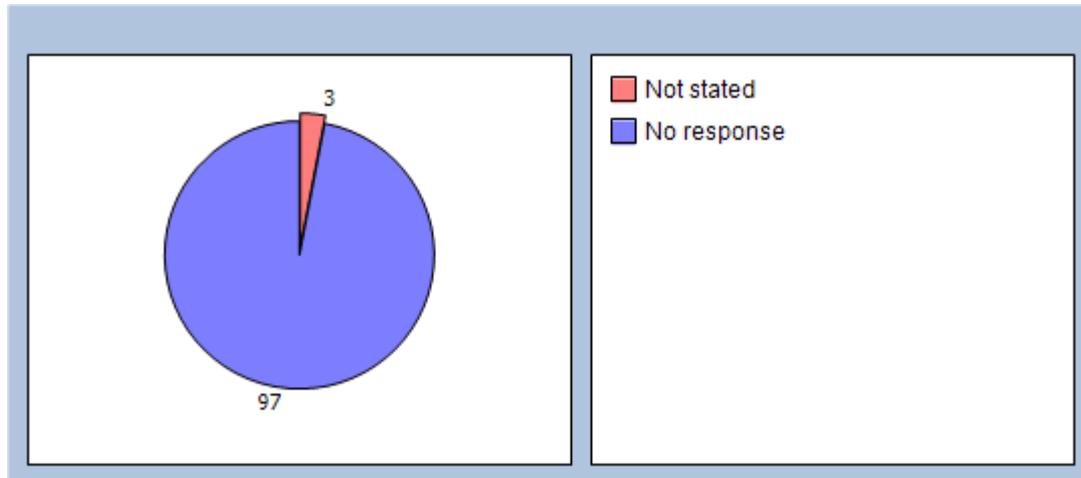
### Other Ethnic Groups

Chinese **0%**

Any other ethnic group **0%**

Not stated **3%**

No response **97%**



### **(Optional) Name, Email, Phone Number**

if you are happy to be contacted